

- School supports for children/adolescents with site visits to obtain the progress of child: attendance, behavior issues/concerns, and Individual Education Plans
- Mentoring a youth at-risk and supporting after-school activities, job searches, and modeling
- Supports in navigating the community
- Family support at monthly DCF case conferences and discharge meetings
- Monthly progress reporting and weekly updates to DCF workers and Service Coordinators
- DCF Virtual Gateway treatment plan development
- Language capacity of English and Spanish
- Working towards identifying the strengths in the families we serve
- Culturally sensitive
- Connect families with wrap around services

**Roxbury Office**

520 Dudley Street  
Roxbury, MA 02119  
617-989-9485 Fax: 617-541-5861

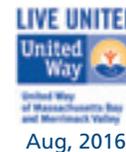
Fax referrals to (617) 541-8178,  
attention Wendy Riley

For intake, contact: Wendy Riley, Parent Mentor  
Supervisor, at (617) 445-6655 x316 or  
Maria Martin, MSW, LCSW, FSS/PM Program  
Director, at (617) 445-6655 x442

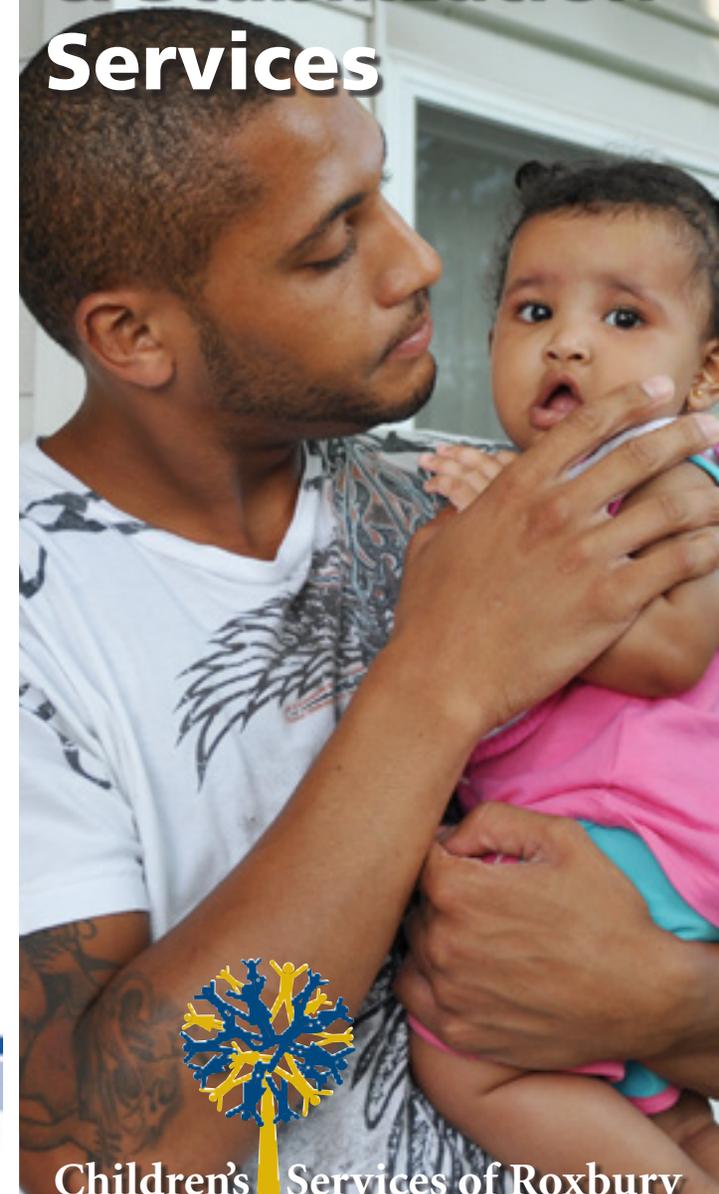
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# Family Support & Stabilization Services



**Children's Services of Roxbury**  
Strengthening Families across Massachusetts

Roxbury • Tewksbury • Worcester • Northampton

# Children's Services of Roxbury • Family Support & Stabilization Services

## History

Established in 1968, CSR began as an extension of services through the Boston Children's Services Association (Boston's oldest child welfare agency) and the Church Home Society in order to effectively handle the growing number of black children in need of foster homes and adoption. Meanwhile, other organized efforts across Massachusetts were forming in order to handle the plight of minority children in foster care and in 1972, United Homes For Children (UHFC) began as a network of foster homes located north and south of Boston. In 1974, Roxbury Children's Services became incorporated and independently operated. From 1975 to 1989 both Roxbury Children's Services and United Homes For Children continued to thrive and serve hundreds of children and families in both urban and suburban neighborhoods. In 1990, Roxbury Children's Services re-organized under its new name, Children's Services of Roxbury (CSR) and in 2005, merged with United Homes For Children. Today, CSR is regarded as one of the largest, minority-operated, human services agency in Massachusetts, serving more than 6,000 people annually with 350 employees throughout offices located in Roxbury, Tewksbury, Worcester and Northampton.

## Our Mission

CSR's mission is to strive to provide high quality services to economically disadvantaged children, youth, families, and individuals thereby promoting and strengthening family life and individual growth.

## Core Values

We serve with *humility* and treat those we serve with *dignity* and *respect*. We act with *compassion* and *patience*, empathizing without judgement. We operate with *integrity*, knowing that the families we serve need us to be true to our word and we strive for *excellence* in everything we do.

## Family Support & Stabilization

CSR provides Family Support & Stabilization services (FSS) is a 90 day-emergency intervention service that provides a comprehensive team approach to support intact families and to prevent out-of-home placement of children using intensive family preservation and family reunification models. FSS will conduct mediation between family members and assist the family to address any goals or objectives and to decrease anxiety and frustration. in DCF service plan. FSS will assist with family or individual counseling referrals. FSS will reduce crisis in the home and help to raise levels of confidence.

Key components of the program include: parent engagement and skill-building; supportive counseling; advocacy; Safety planning; Assist families to schedule and connect with medical providers; and connection with community resources. It utilizes in-home support from a CSR social worker and skilled parent aide/mentor to ameliorate factors contributing to abuse or neglect. FSS has been exceptionally successful in engaging "hard to reach" families, and in supporting families faced with complex, multiple challenges. The FSS program empowers families to become totally self sufficient and more willing to engage moving forward in their lives.

The Family Support & Stabilization Program is immediate, highly focused, and hands-on, providing a range of services including:

- Clinical Counseling Assessment for therapy referrals and follow-up (Individual & Family)
- Parenting assistance with organizing and consistent in-home structure related to scheduling appointments and referral services (medical, mental health, legal issues)
- Advocacy with the Department of Children and Families (DCF), court system, school systems and other providers involved with the family
- 2-3 weekly home visits for supports in planning scheduled action toward the goal(s) identified
- Concrete parenting supports and empowerment toward employment, housing, and child care

